



LEADERSHIP DEVELOPMENT

CASE STUDY

COUNTY PUBLIC HEALTH AGENCY

Building confident, communicative, and collaborative leaders.

At the heart of strong public health is strong leadership. Kane Learning partnered with this County Public Health agency to grow leadership from the inside out—giving their teams the tools to lead with clarity, care, and confidence.

CLIENT OVERVIEW

A mid-sized public health agency with approximately 80–120 employees, serving tens of thousands of residents across its region.

The organization delivers a wide range of health and wellness services—including immunizations, environmental health, disease prevention, and community-based education programs. It also operates integrated medical, dental, and behavioral health centers, providing affordable care on a sliding fee scale.

THE CHALLENGE

01

Define Clear Path for Leadership Growth

Needed a clear leadership development track aligned with new strategic goals.

02

Opportunity to Strengthen Core Leadership Capabilities

Gaps in communication, supervisory effectiveness, and team dynamics.

03

Need for Sustainable Development

Desire to create a sustainable development and innovation curriculum.

OUR SOLUTION

Kane Learning partnered with the health agency to deliver practical leadership development that builds confidence, trust, and stronger teams.

01

Quarterly Workshop Series

Quarterly workshop series aligned with the 5-year Strategic Plan to build leadership capacity intentionally and over time.

02

Useful Tools and Resources

Targeted workshops on Communication Styles, Communication Skills, Coaching & Feedback, and Difficult Conversations.

03

Structured, Ongoing Development

An ongoing development strategy, informed by staff needs and delivered consistently to promote learning and support a culture of growth.



WORKSHOP TOPICS INCLUDE:

Bringing Your "A" Game

Emotional intelligence & self-care

Communication Styles

Assessments + team dynamics

Communication Skills

Listening, questioning, body language

Coaching & Feedback

Trust, accountability, growth

Difficult Conversations

Navigate challenges with confidence

IMPACT SNAPSHOTS



Boosted leader confidence in managing teams and conversations.



Improved communication clarity and adaptability.



Strengthened culture of feedback and accountability.



Created shared language around leadership expectations.



Built momentum for long-term development strategy.

"Kane Learning's sessions were engaging, insightful, and action-oriented, equipping our leadership team with practical strategies to enhance collaboration, communication, and decision-making. What sets Kane Learning apart is their ability to foster a sense of trust and openness that encourages meaningful growth.

Our Organization wholeheartedly recommends Kane Learning to any organization seeking to invest in leadership development and build stronger, more cohesive teams."

— Zach, Health Commissioner

WHY IT WORKED

- ✓ Strong alignment to strategic goals
- ✓ Flexible, high-impact learning formats
- ✓ Focus on mindset + skillset
- ✓ Deep trust and collaboration with the organization's leadership



[Click Here to Learn More!](#)

 **KANE**
LEARNING